

**COUNSELING & REFERRALS**

Assertive Community Treatment Team (ACT)	366-4081
Chautauqua County Department of Mental Hygiene	
Dunkirk Behavioral Health Clinic	363-3550
Jamestown Behavioral Health Clinic	661-8330
Family Service of the Chautauqua Region	488-1971
	1-888-358-3899
Lakeside Recovery and Treatment Center	672-6117
PROS Center for Wellness	
Gateways Program - Dunkirk	366-7660
Passages Program - Jamestown	661-1510
Resource Center	
Mental Health Services - Dunkirk	366-6125
Mental Health Services - Jamestown	661-1590
UPMC Chautauqua Outpatient Mental Health	664-8641
UPMC Chautauqua Dunkirk Health Center	363-0018
The Chautauqua Center	
Dunkirk	363-6050
Jamestown	484-4334
Mobile Transition Team (MTT)	661-8872
	661-8871
Eagles Nest Respite House	1-844-421-1114
Warm Line (Non-Crisis Calls Only)	
	1-877-I-AM-HERE (1-877-426-4373)
	or text to 392-0252
Mental Health Association (MHA) in Chautauqua County	
	661-9044

**ALCOHOL/DRUG USE TREATMENT SERVICES**

Chautauqua County Department of Mental Hygiene	
Dunkirk Behavioral Health Clinic	363-3550
Jamestown Behavioral Health Clinic	661-8330
UPMC Chautauqua Outpatient Chemical Dependency Program	
Dunkirk	664-8625
Tri-County Outpatient - Cassadaga	595-3355
Evergreen Health	664-7855 (option 3)
UPMC Chautauqua Alcohol Information Line	664-8620*
Prevention Works (Formerly Chautauqua Alcohol/Substance Abuse Council, CASAC)	
Dunkirk	366-4623
Jamestown	664-3608

**HOSPITALS**

Westfield Memorial	326-4921
UPMC Chautauqua Medical E.R.	664-8398*
UPMC Chautauqua Crisis Counselor	664-8326*
UPMC Chautauqua Outpatient Behavioral Health	664-8641

**LEGAL SERVICES**

Chautauqua Region Law Center - Dunkirk	366-4340
Chautauqua Region Law Center - Jamestown	483-2116
Better Business Bureau	1-800-828-5000
Office for the Aging	753-4471
Public Defender Office	753-4376
LawNY	664-4535

\* Indicates 24 Hour Availability

**LAW ENFORCEMENT**

Chautauqua County Sheriff	753-4232*
Chautauqua County Jail	753-4935*
Dunkirk Police	366-2266*
Fredonia Police	679-1531*
Jamestown Police	483-7537*
Lakewood Police	763-3206*
N.Y. State Police - Fredonia	679-1521*
N.Y. State Police - Jamestown	665-3113*
Westfield Police	326-3375*

**YOUTH SERVICES**

Safe House of Chautauqua County	661-9446
National Runaway Safeline	1-800-786-2929
Juvenile Services Team - Dunkirk	363-3640
Juvenile Services Team - Jamestown	661-8176
Coordinated Children's Services/SPOA	661-8885
Chautauqua County Youth Bureau	753-4725
Family Peer Support Services (FPSS)	753-4157
Safe Horizon Child Abuse Hotline	1-800-621-HOPE
	(1-800-621-4673)

If you see any contact information that needs updated or added, please email [rosentha@co.chautauqua.ny.us](mailto:rosentha@co.chautauqua.ny.us) (1/2020)

### EMERGENCY HOUSING

Chautauqua County Rural Ministries	366-1787
Victims of Domestic Violence and Rape	
Crisis Hotline	1-800-252-8748*
The Anew Center	661-3897*
Chautauqua Opportunities	366-8176 x3309

### EMERGENCY FOOD PROVIDERS

Chautauqua Rural Ministries	366-1787
Catholic Charities - Dunkirk	366-3533
Catholic Charities - Jamestown	484-9188
Salvation Army - Dunkirk	366-3701
Salvation Army - Jamestown	664-4108
St. Susan Center	664-2253

### UTILITIES

National Fuel Gas - Emergency	1-800-444-3130
National Grid	
Emergency	1-800-892-2345
Customer Support	1-800-642-4272
Home Energy Assistance Program (HEAP)	753-4385

**\*Indicates 24 Hour Availability**

### IMPORTANT TELEPHONE NUMBERS

Adult Services (to report abuse)	753-4447
After hours through Sheriff's Department	753-2131*
Hotline for Rape & Battering	1-800-252-8748*
Hotline for Domestic Violence	1-800-252-8748*
Buffalo Psychiatric Center	816-2014*
Child Abuse/Hotline	1-800-342-3720*
Crisis Hotline - Countywide	1-800-724-0461*
Elder Abuse Prevention Program	753-4471
Gamblers Anonymous	1-855-2-CALL-GA (1-855-222-5542)
Health Department - Mayville	753-4491
Housing Options Resource/Support Line	1-877-426-4373
HIV/AIDS NYS Hotline	1-800-541-2437*
NY HOPEline	1-877-8-HOPENY (1-877-846-7369)
Quit Smoking Hotline	1-800-QUIT-NOW (1-800-784-8669)
The Upstate NY Poison Control Center	1-800-222-1222*
Red Cross - Jamestown	664-5115
	1-800-RED CROSS (1-800-733-2767)*
Child Single Point of Access (SPOA)	661-8885
Adult Single Point of Access (SPOA)	661-8850
HHUNY/Care Coordination Referrals	1-855-613-7659
Social Services - Dunkirk	363-3500
Social Services - Jamestown	661-8200
Social Services - Mayville	753-4421

**24 HOUR CRISIS SERVICES 1-800-724-0461\***

**\*Indicates 24 Hour Availability**



## GUIDE TO EMERGENCY SERVICES

**Chautauqua County Crisis Helpline**

**Crisis Helpline: 1-800-724-0461\***

24 Hour Crisis Phone Intervention Information & Referral

Victims of Domestic Violence and Rape Crisis Hotline

**1-800-252-8748\***

Through Salvation Army:

Pickup, Advocacy, Counseling, Hotline

For Fire, Medical or Police Emergencies **Call 911\***

Free confidential service directory **Call 211** or go to **211wny.com**

**\*Indicates 24 Hour Availability**